



# Partnering with Families and Caregivers

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#### **Objectives**

The Story of a Veteran Caregiver

My Mayor's Challenge Experience

What Can Family Members/Caregivers Do?

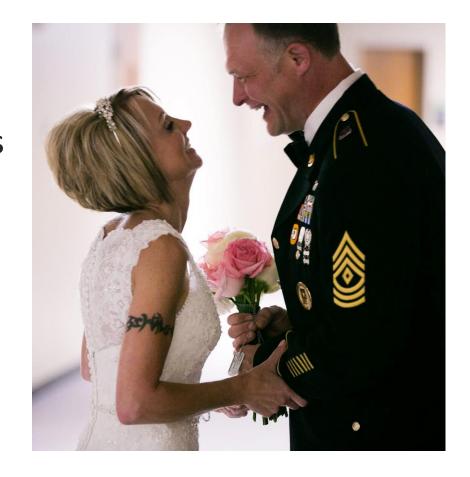
**Lessons Learned** 





### The Story of a Veteran Caregiver

- Bryan and I met in 2013
  - 23-year Army career/Special Operations
  - 7 tours to Afghanistan
- First suicide attempt in 2017
  - No support for the family
- Leaving my career after 15 years







### Kansas City, MO, Mayor's Challenge Team—2019

- SMVF—What about the F?
- One of the teams to include a family member with lived experience
- Poster presentation







## Family Members / Caregivers Are Key

- First Gatekeepers
  - They are a consistent presence in Veterans' lives
  - Provide ongoing emotional and physical support
  - Provide regular social support
  - Identify high-risk behaviors and offer de-escalation
- Communicate to Providers
  - Report symptoms/behaviors
- Inform Research and Policy
  - Before, during, after a crisis







### **Lessons Learned/Key Takeaways**

- Must Invite Family Members/Caregivers to the Table
  - If you are not in their shoes, you do not know
- Caregivers/Hidden Helpers Need Mental Health Care
  - Culturally competent providers
  - Mental health of caregiver affects Veteran
- Must Provide Education/Tools
  - Equip caregivers with knowledge and training
  - Follow up with caregiver after a crisis







## **Lessons Learned/Key Takeaways**

- Veterans Do Not Heal in a Vacuum
  - What affects them impacts the family
  - Train providers in Inclusive Care
- Provide Opportunities for Caregivers to Meet...
  - Policymakers
    - Protect and expand state and local support programs
    - Department of Mental Health—resources for caregivers
    - Expand respite to Veteran and military caregivers
  - Employers
    - Offer paid family leave
    - Flexible/remote work opportunities





