CONNECTING THE DOTS



Using Social Media to Create and Measure Behavior Change in Public Health Campaigns



Pre-contemplation

INTENT:

Raise awareness of the issue and/or behavior

TACTICS:

Branded campaign with website, social media pages, hashtag, and/or messages, images, or videos sharing statistics and other information; ads; earned media outreach



Contemplation

INTENT:

Influence intention to perform the behavior

TACTICS:

Messages, images, or videos discussing severity, susceptibility, benefits, barriers, self-efficacy, response efficacy; aligning message and targeting based on incidence data will make message salient



Preparation

INTENT:

Prepare people to perform the behavior

TACTICS:

Information discussion and Q&A via social media, widgets, apps, influencers



Action

INTENT: Facilitate the behavior

TACTICS:

Apps, virtualnon-virtual group activities, direct links to sign ups or location finders

Maintenance

INTENT:

Promote sustainability of the behavior

TACTICS::

Forums, hotlines, text message programs, support groups, discussion boards, incentivizing sustained behavior

PLANNING TIP:

Think about mobile and social as one and integrate your social and digital tactics.

EVALUATION TIP:

Connect the online and offline worlds and follow the data.

