Peer Support Roles Across the Sequential Intercept Model

<table>
<thead>
<tr>
<th>INTERCEPT 0</th>
<th>INTERCEPT 1</th>
<th>INTERCEPT 2</th>
<th>INTERCEPT 3</th>
<th>INTERCEPT 4</th>
<th>INTERCEPT 5</th>
</tr>
</thead>
<tbody>
<tr>
<td>Hospital, Crisis, Respite, Detox/Sobering, &amp; Peer Services</td>
<td>Law Enforcement &amp; Emergency Services</td>
<td>Initial Detention &amp; Initial Court Hearings</td>
<td>Jails &amp; Courts</td>
<td>Reentry</td>
<td>Community Corrections &amp; Community Supports</td>
</tr>
</tbody>
</table>

**Crisis/Warm Lines**
- Counseling and providing resources
- **9-1-1 Dispatch**
  - Engaging those identified as calling 911 and utilizing emergency services as their primary source of healthcare

**Law Enforcement**
- Involvement in Crisis Intervention Teams (CIT) and CIT training for first responders
- Participating in behavioral health co-responder teams, often for follow-up and proactive engagement
- Supporting pre-arrest diversion into peer-run services

**Crisis Care Continuum**
- Engaging in the treatment and recovery process
- Integrating into Assertive Community Treatment (ACT) teams

**Mobile Crisis Teams**
- Acting as staff or volunteers, sometimes paired with other professionals

**Crisis Stabilization Centers/Hospitals**
- Working in Navigator or Bridger positions
- Advocating through the emergency room process
- Reaching out at discharge to those at risk of/survivors of opioid overdose
- Transitioning state hospital forensic patients to the community within the competence to stand trial process

**Initial Detention**
- Explaining the arrest, detention, and arraignment processes

**Courts**
- Mentoring within mental health, veterans, drug/recovery, and other problem-solving courts
- Appearing in court with clients and at case staffing and review hearings
- Facilitating recovery education/training with court staff
- Integrating into Forensic Assertive Community Treatment (FACT) teams

**Jail/Prison Reentry**
- Mentoring/assisting with reentry/treatment planning
- Providing a “familiar face” on the day of release from prior in-reach
- Supporting system navigation (accessing housing, employment, SSI/SSDI benefits, etc.)
- Providing outreach at reentry to transition individuals at risk of opioid overdose to treatment/support

**Jail/Prison**
- Mentoring/facilitating support groups through in-reach, including MAT and harm reduction
- Facilitating Certified Peer Support Specialist and WRAP trainings
- Providing practical assistance with incarceration and reintegration (e.g., transportation on visiting days, supplies on release)
- Supporting those in jail-based competency restoration units

**Pretrial Services/Initial Court Appearance**
- Navigating the bail and pretrial release process
- Advocating for individuals with behavioral health conditions
- Connecting those released at initial appearance to behavioral health services while they await the next court date

**Probation/Parole**
- Helping connect to probation/parole officers
- Assisting with conditions of probation/parole and balancing treatment
- Accessing resources and services
- Providing prosocial interaction opportunities
- Providing technical training to those who experience a “new world” due to technological advances

**Note:** People with lived experience can and should be represented across the Intercepts in positions of leadership to help design, inform, and guide programming that centers people with behavioral health needs.
### SPECIFIC EXAMPLES

#### INTERCEPT 0
- The Hartford, CT Emergency Assistance Response Team (HEARTeam) couples peer responders with licensed clinicians to deliver tiered responses for youth and adults in emotional crisis
- The Mental Health and Addiction Association of Oregon’s Clackamas Hope Team (Opioid Overdose Survivor Program) provides peer-delivered services
- San Francisco, CA’s Street Crisis Response Team includes peer counselors with paramedics and mental health clinicians
- Oakland County, MI’s [Common Ground Resource and Crisis Center](https://www.prainc.com/) includes peers on the CIRT mobile crisis team
- Albany, NY’s Northern Rivers [Mobile Crisis Services](https://www.prainc.com/) teams include peer support specialists to respond across six counties
- MHA Nebraska's R.E.A.L. (Respond, Empower, Advocate, and Listen) program receives referrals from law enforcement and for those recently released from prison. Their [Keya House](https://www.prainc.com/) and Honu Home Home respite are also staffed with peer specialists (also Intercepts 1, 4, & 5)
- Broome County, NY’s [Our House](https://www.prainc.com/) and People USA’s [Rose Houses](https://www.prainc.com/) provide fully peer-staffed crisis respite for hospital diversion; Dutchess County, NY’s Stabilization Center also utilizes peer specialists

#### INTERCEPT 1
- In Perry County, MO, [CIT trainings](https://www.prainc.com/) integrate peers with lived experience in panels and role playing

#### INTERCEPT 2
- The Defender Association of Philadelphia, PA employs peers as [bail navigators](https://www.prainc.com/)
- The NYC CJ Agency’s [Queens Supervised Release](https://www.prainc.com/) program has utilized Peer Specialists to provide referrals and a variety of therapeutic services since 2018
- In Maricopa County, AZ, [Forensic Peers](https://www.prainc.com/) connect those released at initial appearance to behavioral health services while they await court dates

#### INTERCEPT 3
- Albany County, NY’s addictions services unit has two [Certified Recovery Peer Advocates](https://www.prainc.com/) who provide Medication-Assisted Treatment (MAT) and harm reduction support in the jail
- NADCP’s [Justice For Vets National Mentor Corps](https://www.prainc.com/) provides professional development for volunteer veterans working in Veteran Treatment Courts
- Massachusetts uses the [MISSION-CJ](https://www.prainc.com/) (Maintaining Independence and Sobriety through Systems Integration, Outreach, and Networking—Criminal Justice) model in their adult drug, mental health, veteran, and family drug courts and reentry programs
- The Pennsylvania Department of Correction’s [Certified Peer Support Specialist](https://www.prainc.com/) and Wellness Recovery Action Plan (WRAP) programs are offered in prison

#### INTERCEPT 4
- Hamilton County, OH’s [Transitioning Opportunities for Work, Education, and Reality](https://www.prainc.com/) (TOWER) program utilizes peers for five weeks of career-readiness prior to release
- Philadelphia, PA’s [Peerstar, LLC](https://www.prainc.com/) program provides jail in-reach for reentry planning
- The CA [Ride Home Program](https://www.prainc.com/) utilizes peers to provide immediate unique and practical reentry assistance including transportation, counseling, and support
- The Mental Health and Addiction Association of Oregon’s EVOLVE [MULTNOMAH CO. HB 4143](https://www.prainc.com/) peer program transitions those at risk of opioid overdose at reentry to substance use treatment
- The Via Hope: Texas Mental Health Resource in Austin provides a [Reentry Peer Specialist training and certification](https://www.prainc.com/)

#### INTERCEPT 5
- Denver, CO’s [PHASE](https://www.prainc.com/) (Probation and Parole Accountability and Stabilization Enhancement) program provides peer support to those on probation
- NYC’s Project Renewal [Parole Support and Treatment Program](https://www.prainc.com/) (PSTP) includes peer support
- The [Offender Alumni Association](https://www.prainc.com/) in multiple Alabama cities provides community-based peer-to-peer support to people following incarceration

---

**CREATING POSITIVE SOCIAL CHANGE**

**FOR PEOPLE AND COMMUNITIES THROUGH TECHNICAL ASSISTANCE, RESEARCH, AND TRAINING**

**CONTACT PRA:**

[https://www.prainc.com/](https://www.prainc.com/)