

# Peer Support Roles Across the Sequential Intercept Model

|                  | INTERCEPT 0  | INTERCEPT 1   | INTERCEPT 2  | INTERCEPT 3   | INTERCEPT 4  | INTERCEPT 5  |
|------------------|--|---|--|---|--|--|
|                  | Hospital, Crisis, Respite, Detox/Sobering, & Peer Services   | Law Enforcement & Emergency Services  | Initial Detention & Initial Court Hearings   | Jails & Courts  | Reentry  | Community Corrections & Community Supports   |
| <b>COMMUNITY</b> | <b>Crisis/Warm Lines</b> <ul style="list-style-type: none"> <li>Counseling and providing resources</li> </ul>  | <b>9-1-1 Dispatch</b> <ul style="list-style-type: none"> <li>Engaging those identified as calling 911 and utilizing emergency services as their primary source of healthcare</li> </ul> | <b>Initial Detention</b> <ul style="list-style-type: none"> <li>Explaining the arrest, detention, and arraignment processes</li> </ul>   | <b>Courts</b> <ul style="list-style-type: none"> <li>Mentoring within mental health, veterans, drug/recovery, and other problem-solving courts</li> <li>Appearing in court with clients and at case staffing and review hearings</li> <li>Facilitating recovery education/training with court staff</li> <li>Integrating into Forensic Assertive Community Treatment (FACT) teams</li> </ul>  |  |  |
|                  | <b>Law Enforcement</b> <ul style="list-style-type: none"> <li>Involvement in Crisis Intervention Teams (CIT) and CIT training for first responders</li> <li>Participating in behavioral health co-responder teams, often for follow-up and proactive engagement</li> <li>Supporting pre-arrest diversion into peer-run services</li> </ul>   |   |  |   | <b>Jail/Prison Reentry</b> <ul style="list-style-type: none"> <li>Mentoring/assisting with reentry/treatment planning</li> <li>Providing a “familiar face” on the day of release from prior in-reach</li> <li>Supporting system navigation (accessing housing, employments, SSI/SSDI benefits, etc.)</li> <li>Providing outreach at reentry to transition individuals at risk of opioid overdose to treatment/support</li> </ul> |  |
|                  | <b>Crisis Care Continuum</b> <ul style="list-style-type: none"> <li>Engaging in the treatment and recovery process</li> <li>Integrating into Assertive Community Treatment (ACT) teams</li> </ul>  |   |  |   |  |  |
|                  | <b>Mobile Crisis Teams</b> <ul style="list-style-type: none"> <li>Acting as staff or volunteers, sometimes paired with other professionals</li> </ul>  |   |  |   |  |  |
|                  | <b>Crisis Stabilization Centers/Hospitals</b> <ul style="list-style-type: none"> <li>Working in Navigator or Bridger positions</li> <li>Advocating through the emergency room process</li> <li>Reaching out at discharge to those at risk of/survivors of opioid overdose</li> <li>Transitioning state hospital forensic patients to the community within the competence to stand trial process</li> </ul> |   |  |   |  |  |
|                  |  |   | <b>Pretrial Services/Initial Court Appearance</b> <ul style="list-style-type: none"> <li>Navigating the bail and pretrial release process</li> <li>Advocating for individuals with behavioral health conditions</li> <li>Connecting those released at initial appearance to behavioral health services while they await the next court date</li> </ul> | <b>Jail/Prison</b> <ul style="list-style-type: none"> <li>Mentoring/facilitating support groups through in-reach, including MAT and harm reduction</li> <li>Facilitating Certified Peer Support Specialist and WRAP trainings</li> <li>Providing practical assistance with incarceration and reintegration (e.g., transportation on visiting days, supplies on release)</li> <li>Supporting those in jail-based competency restoration units</li> </ul> |  | <b>Probation/Parole</b> <ul style="list-style-type: none"> <li>Helping connect to probation/parole officers</li> <li>Assisting with conditions of probation/parole and balancing treatment</li> <li>Accessing resources and services</li> <li>Providing prosocial interaction opportunities</li> <li>Providing technical training to those who experience a “new world” due to technological advances</li> </ul> |

**COMMUNITY**

**Note:** People with lived experience can and should be represented across the Intercepts in positions of leadership to help design, inform, and guide programming that centers people with behavioral health needs.

# SPECIFIC EXAMPLES

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|----------------------|--|
| <h2>INTERCEPT 0</h2> | <ul style="list-style-type: none"> <li>• The Hartford, CT Emergency Assistance Response Team (<a href="#">HEARTeam</a>) couples peer responders with licensed clinicians to deliver tiered responses for youth and adults in emotional crisis</li> <li>• The Mental Health and Addiction Association of Oregon's <a href="#">Clackamas Hope Team</a> (Opioid Overdose Survivor Program) provides peer-delivered services</li> <li>• San Francisco, CA's <a href="#">Street Crisis Response Team</a> includes peer counselors with paramedics and mental health clinicians</li> <li>• Oakland County, MI's <a href="#">Common Ground Resource and Crisis Center</a> includes peers on the CIRT mobile crisis team</li> <li>• Albany, NY's Northern Rivers <a href="#">Mobile Crisis Services</a> teams include peer support specialists to respond across six counties</li> <li>• MHA Nebraska's <a href="#">R.E.A.L.</a> (Respond, Empower, Advocate, and Listen) program receives referrals from law enforcement and for those recently released from prison. Their <a href="#">Keya House</a> and <a href="#">Honu Home</a> Home respite are also staffed with peer specialists (also Intercepts 1, 4, &amp; 5)</li> <li>• Broome County, NY's <a href="#">Our House</a> and People USA's <a href="#">Rose Houses</a> provide fully peer-staffed crisis respite for hospital diversion; Dutchess County, NY's Stabilization Center also utilizes peer specialists</li> </ul> |
| <h2>INTERCEPT 1</h2> | <ul style="list-style-type: none"> <li>• In Perry County, MO, <a href="#">CIT trainings</a> integrate peers with lived experience in panels and role playing</li> </ul>  |
| <h2>INTERCEPT 2</h2> | <ul style="list-style-type: none"> <li>• The Defender Association of Philadelphia, PA employs peers as <a href="#">bail navigators</a></li> <li>• The NYC CJ Agency's <a href="#">Queens Supervised Release</a> program has <a href="#">utilized Peer Specialists</a> to provide referrals and a variety of therapeutic services since 2018</li> <li>• In Maricopa County, AZ, <a href="#">Forensic Peers</a> connect those released at initial appearance to behavioral health services while they await court dates</li> </ul>   |
| <h2>INTERCEPT 3</h2> | <ul style="list-style-type: none"> <li>• Albany County, NY's addictions services unit has two <a href="#">Certified Recovery Peer Advocates</a> who provide Medication-Assisted Treatment (MAT) and harm reduction support in the jail</li> <li>• NADCP's <a href="#">Justice For Vets National Mentor Corps</a> provides professional development for volunteer veterans working in Veteran Treatment Courts</li> <li>• Massachusetts uses the <a href="#">MISSION-CJ</a> (Maintaining Independence and Sobriety through Systems Integration, Outreach, and Networking—Criminal Justice) model in their adult drug, mental health, veteran, and family drug courts and reentry programs</li> <li>• The Pennsylvania Department of Correction's <a href="#">Certified Peer Support Specialist</a> and Wellness Recovery Action Plan (<a href="#">WRAP</a>) programs are offered in prison</li> </ul>   |
| <h2>INTERCEPT 4</h2> | <ul style="list-style-type: none"> <li>• Hamilton County, OH's <a href="#">Transitioning Opportunities for Work, Education, and Reality</a> (TOWER) program utilizes peers for five weeks of career-readiness prior to release</li> <li>• Philadelphia, PA's <a href="#">Peerstar, LLC</a> program provides jail in-reach for reentry planning</li> <li>• The CA <a href="#">Ride Home Program</a> utilizes peers to provide immediate unique and practical reentry assistance including transportation, counseling, and support</li> <li>• The Mental Health and Addiction Association of Oregon's EVOLVE <a href="#">MULTNOMAH CO. HB 4143</a> peer program transitions those at risk of opioid overdose at reentry to substance use treatment</li> <li>• The Via Hope: Texas Mental Health Resource in Austin provides a <a href="#">Reentry Peer Specialist training and certification</a></li> </ul>  |
| <h2>INTERCEPT 5</h2> | <ul style="list-style-type: none"> <li>• Denver, CO's <a href="#">PHASE</a> (Probation and Parole Accountability and Stabilization Enhancement) program provides peer support to those on probation</li> <li>• NYC's Project Renewal <a href="#">Parole Support and Treatment Program</a> (PSTP) includes peer support</li> <li>• The <a href="#">Offender Alumni Association</a> in multiple Alabama cities provides community-based peer-to-peer support to people following incarceration</li> </ul>  |